
















## Other Services

Some of these services are covered under the NDIS depending on the individual's plan and is not included in your Board and Lodging. It is not a requirement to have an NDIS Plan to access these services. However, we can tailor a payment plan to accommodate your needs as long as you are on a Disability Support Pension or Aged Pension.

Additional Assisted Services	Payment methods
Personal Care	 OR 
Medication Assistance	 OR 
Financial and Administrative	 OR 
Medication Management	 OR 
BSL Management	 OR 
Tobacco Management	 OR 
Community Access Supports	 OR 
 Covered by NDIS  Billed to you	

Skymac Pty Ltd tries to source all available free or minimal cost support services for residents where possible. Eligible residents being supported by external organisations may or may not be charged for their service, however, some residents still require ongoing support outside the times these services can be delivered, therefore the \*Additional Services Rates will apply. Residents/participants using external providers, for support services will be responsible for their own chemicals and equipment. All chemicals are to be septic friendly and must be approved by Skymac prior to using them. Residents/participants utilising the services of external providers must ensure they receive the Skymac Residents Handbook and provide Skymac with a signed copy confirming they have read and understand their responsibilities prior to the delivery of services. Any non-compliance by external providers, may result in either restricted access or no access to the property for health and safety reasons.

## Contact Us

We believe in supporting you to express who you are and in making your own decisions about the supports you receive. If you can see yourself living in one of our residences and would like more information on how we can help you, please contact our Client Liasons Manager on **(07) 3343 2277**.

We look forward to working closely with you to find the combination of accommodation and services that is right for you.

## Book a Tour

You are invited to meet our team and look around our Skymac Residences.

Call us to make an appointment.

**(07) 3343 2277**

**[www.skymac.com.au](http://www.skymac.com.au)**

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## Supported Housing and Accommodation



Registered NDIS Provider





## Why Skymac?

The Skymac Group is a privately owned company which operates and manages one of the largest Residential Services in South-East Queensland.

## Accreditation Standards

Skymac is accredited and regulated as a Level 3 Facility by the Department of Communities under The Residential Services (Accreditation) Act 2002. We have been offering the highest standard of supported living for over 35 years and we are one of the industry's leaders in Queensland. The detailed assessment by the Department of Housing and Public Works certifies the 3 Levels relates to:

**Level 1** - Accommodation (compulsory)

**Level 2** - Food Service

**Level 3** - Personal Care Service (optional extras)

We are also a registered National Disability Insurance Scheme (NDIS) provider. This means we can also provide you with supports that are funded in your NDIS plan.\*

## Accommodation

All of the rooms within our facilities are furnished with a bed, mattress, pillow, blanket, wardrobe and window coverings with all meals (breakfast, morning tea, lunch and dinner) included.

Residents have a choice of two types of residential living.

### Avalon Village

This facility is nestled amongst lush tropical trees and colourful wildlife with plenty of outdoor seating. There are also two dining areas and an entertainment room with a large flat screen TV, a selection of books and DVDs.

### Thornfield Cottages

Dotted around the suburbs of Cannon Hill and Morningside, the residents are supported to live as independently as possible in their own home. Each cottage has individual rooms (ensuited/non-ensuited), a common kitchen, a lounge room, bathrooms and laundry facilities.

While our properties may differ in size and location, our commitment to service and value for money remain the cornerstones of Skymac Group's offering.

## Our Services

### Food Service

Here at Skymac, food safety management and hygiene is a top priority. All our kitchen facilities comply with (Amendment No.51) of the *Food Standards Code*.

Our staff are highly trained in making sure that residents are provided with food that is adequate in quality, quantity, variety and nutritional value to meet each person's daily food requirements.

All meals are carefully prepared by qualified chefs for breakfast, lunch and dinner. We also cater for special dietary requirements.

### Personal Care Services







Our aim is to make all our residents feel as comfortable as possible by offering choice and control when it comes to creating their perfect home. As an approved Level 3 Service Provider, for an additional cost, Skymac is able to offer additional Personal Care Services\* such as help with showering and dressing, allowing you the flexibility to choose when you want those services to be delivered each day.

### Optional Extras

Some of the extra services that we provide include: in-house hairdressing service, excursions, visiting podiatrist, massage, group activities, personal laundry, transportation, WIFI/Internet connection, in-room dining, Foxtel and lots more (see our Fees and Charges guide).

At Skymac, we know our residents have the right to live in a safe, affordable and harmonious environment and have every opportunity to reach their goals.

We would like to invite you or your family member to experience the Skymac difference too.

Included in Board and Lodging		
	<b>Furnished Room</b> (bed, mattress, pillow, linen (1 set per week), blanket, wardrobe, window coverings)	✓
	<b>Meals</b> (breakfast, morning tea, lunch and dinner)	✓
	<b>Communal area cleaning</b>	✓
	<b>Sweep and mop bedroom floors</b> (once a week).	✓
	<b>Linen change</b> (once a week)	✓
	<b>Electricity</b> (high powered items require written consent from management).	✓
The board and lodgings fee is for goods and services delivered on the property only. All other resident expenses outside of the above are the responsibility of the resident or their nominated financial administrator.		